

推荐职位：请发 job id 和简历到 xukeju@cn.ibm.com, (搜索 13312996300, 微信昵称 Cookie)

更新了 52 个职位(11.15-12.4), 涵盖咨询, 架构师, 技术服务, 销售, 财务, HR, 开发, 项目管理, 市场与沟通, 法务合规, 企业运营, 设计, IT 专家等众多种类。band 7 一线经理级别。列出的职位都在 band 7~10。Multiple cities 指多个城市, 如北京上海广州深圳大连成都武汉宁波南京苏州西安佛山香港台湾等主要一二线城市, any city 除了包括以上城市外, 还包括 IBM 在大中华区有 office 的城市。所列职位只是其中一部份, 更多 band3- band6 的请联系本人。

先浏览职位概述, 再搜索 job id 查看具体 Job description 和要求。

\*\*\*\*\*架构师\*\*\*\*\*

- 1.Application Architect\_job id 72907BR\_band 7-8\_multiple cities\_post date 11.25
2. Application Architect - Enterprise Marketing Management\_job id 55925BR\_band 7-8\_any city\_post date 11.24
3. Application Architect\_job id 72400BR\_band 7\_any city\_post date 11.22

\*\*\*\*\*架构师\*\*\*\*\*

\*\*\*\*\*咨询顾问\*\*\*\*\*

4. Package Solution Consultant-Oracle.Order to Cash\_job id 73574BR/72414BR\_band 7-8\_北京/上海/深圳/大连/成都\_post date 12.2
- 5.Package Solution Consultant-Hyperion\_job id 73599BR/73602BR\_band 7-8/8\_any city\_post date 11.2
6. Package Solution Consultant-Oracle.Mobile\_job id 73256BR/72540BR\_band 6-7\_mutiple cities\_post date 11.30
- 7.Package Solution Consultant: MS Dynamics CRM\_job id 72774BR\_band 7-8\_北京上海大连\_post date 11.24
- 8.Package Solution Consultant-Oracle.Financials\_job id 72576BR/72418BR\_band 7-8\_北京上海深圳大连成都\_post date 11.23
- 9.Application Consultant\_job id 73786BR\_band 7-8\_any city\_post date 12.2
- 10.Application Consultant\_job id 73576BR\_band 7\_北京\_post date 12.2
11. Application Consultant-Agile\_job id 73093BR\_band 8\_multiple cities\_post date 11.29
12. Strategy Consultant: Supply Chain Transformation\_job id 72771BR\_band 8-9\_city(北京, 上海, 深圳, 武汉, 成都)\_post date 11.28
13. Application Consultant-Web Technologies\_job id 72541BR\_band 8\_multiple cities\_post date 11.22
14. Industry Consultant-INDUSTRY.Banking\_job id 71759BR\_band 8-9\_multiple cities\_post date 11.22
15. Business Sales & Delivery Executive\_71604BR\_band 10-D\_北京\_post date 11.17
- 16.Application Consultant-Experience Architecture (ANY)\_job id 42638BR\_band 6-7\_any city\_post date 11.15
- 17.Application Consultant\_job id 72766BR\_band 8-9\_any city\_post date 11.24

\*\*\*\*\*咨询顾问\*\*\*\*\*

\*\*\*\*\*财务\*\*\*\*\*

18. 新项目 3-财务流程专员-中文/日语/韩语-大连\_job id 33387BR\_band 3-4-5\_post date 12.2
- 19.Incentive Analyst\_job id 72409BR\_band 6\_北京\_post date 11.29
20. Accounting Analyst (应付账款专员) - 大连\_job id 72898BR\_band 3\_post date 11.25
21. 045076 Fin & Admin Business Analyst\_job id 72273BR\_band 6\_大连\_post date 11.21
22. Fin & Admin Business Analyst: Finance & Accounting\_job id 71725BR\_band 7\_大连\_post date 11.15

\*\*\*\*\*财务\*\*\*\*\*

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\*\*\*\*\*人力资源\*\*\*\*\*

23. HR Service Administrator(Senior) – Japanese\_job id 73595BR\_band 4\_大连\_post date 12.2

24. HR Service Administrator\_job id 73239BR\_band 3\_北京\_post date 11.29

25. Payroll HR Service Administrator\_job id 73000BR\_band 3\_北京\_post date 11.29

26. HR Service Administrator-Japanese(高级人事流程专员-日语)\_job id 71236BR\_band 3-4-5\_大连\_post date 11.22

27. HR Service Administrator\_job id 71922BR\_band 3-4\_大连\_post date 11.17

\*\*\*\*\*人力资源\*\*\*\*\*

\*\*\*\*\*IT 专家\*\*\*\*\*

28. Japan AIX L1Support Engineer\_job id 73411BR\_band 6-7\_上海\_11.30

29.Mainframe I/T Specialist\_job id 73424BR\_band 7\_上海\_post date\_11.30

30. Storage Administrator-Shenzhen-存储管理员\_job id 44427BR\_深圳\_band 6-7\_post date11.29

31. Database Administrator - Physical DBA-Sybase-数据库管理员\_job id 44434BR\_band 6-7\_深圳\_post date 11.29

32. Application Developer\_job id 72582BR\_band 7\_any city\_post date 11.23

33. Middleware Administrator 中间件管理员\_job id 72534BR/72544BR\_band 4-5/7\_深圳\_post date 11.22

34. Database Administrator 数据库管理员\_job id 71883BR\_band 7-8\_北京\_post date 11.17

35. Application Developer-Experience Engineering.Front End\_job id 42671BR\_band 6-7\_multiple cities\_post date 11.15

36. DBA: Oracle or DB2 苏州数据库管理员\_job id 71736BR\_band 6-7\_post date 11.15

\*\*\*\*\*IT 专家\*\*\*\*\*

\*\*\*\*\*市场和沟通\*\*\*\*\*

37. Marketing Specialist\_job id 70009BR\_band 6\_北京\_post date 11.24

38. Recruitment Branding & Innovative Channel Strategist\_job id 62737BR\_band 8\_北京\_post date 11.18

\*\*\*\*\*市场和沟通\*\*\*\*\*

\*\*\*\*\*项目管理\*\*\*\*\*

39. Project Manager: Agile Development\_job id 46678BR\_band 8-9\_any city\_11.28

\*\*\*\*\*项目管理\*\*\*\*\*

\*\*\*\*\*销售\*\*\*\*\*

40. TSS sales\_job id 71576BR\_band 9\_北京\_post date 11.24

41. MVS Service Sales Specialist (Location: Chengdu/Chongqing)\_job id 69599BR\_band 8\_成都\_post date 11.15

\*\*\*\*\*销售\*\*\*\*\*

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\*\*\*\*\*软件开发与支持\*\*\*\*\*

42. Application Developer-C#.NET\_job id 73598BR/72102BR\_band 6-7\_大连\_post date 12.2

43. Application Developer-VB.NET\_job id 72588BR\_band 6-7\_大连\_post date 11.23

\*\*\*\*\*软件开发与支持\*\*\*\*\*

\*\*\*\*\*供应链\*\*\*\*\*

44. Procurement Operations Execution Professional\_job id 73096BR\_band 3-4\_大连\_post date 11.29

45. Procurement Professional (Sourcing Buyer) - Japanese Speaking\_job id 72764BR\_band 4\_成都\_11.25

46. Fixed Asset Management Analyst/资产管理-English\_job id 72402BR\_band 5\_深圳\_post date 11.23

\*\*\*\*\*供应链\*\*\*\*\*

\*\*\*\*\*技术服务\*\*\*\*\*

47. System Operator - English/Cantonese 广东话系统操作专员\_job id 73593BR/73016BR\_band 5/3-4-5\_深圳\_post date 12.1

48. Systems Administrator: Windows\_job id 39323BR\_band 6-7\_深圳\_post date 11.29

49. Systems Management Specialist\_job id 73249BR\_band 4-5\_深圳\_post date 11.29

50. VMware Administrator – Shenzhen\_job id 44431BR\_band 6-7\_深圳\_post date 11.29

51. Systems Administrator: Windows/Linux/Solaris-系统管理员\_job id 44432BR/72563BR\_band 6-7/7-8\_深圳\_post date 11.29

52. Systems Administrator: UNIX Operating Systems LINUX-系统管理员\_job id 44436BR\_band 6-7\_深圳\_post date 11.29

\*\*\*\*\*技术服务\*\*\*\*\*

\*\*\*\*\*架构师\*\*\*\*\*

1. Application Architect\_job id 72907BR\_band 7-8\_multiple cities\_post date 11.25

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#### Job Description

##### 工作职责：

- 1、负责大规模、高可用集群的电商架构设计与优化；
- 2、研究并持续优化系统稳定性，提升用户体验；
- 3、负责设计、实现并运维相关的自动化系统或工具；
- 4、制定并实施与产品需求相关的技术方案；
- 5、负责系统的容量规划与性能调优。

##### 任职资格：

- 1、五年以上中大型互联网公司技术经验；
- 2、精通 linux 系统的架设、内核优化、裁剪、安全加固，MySQL 数据库系统配置或 DBA 经验，精通/熟悉 MySQL 数据库的运行机制和体系架构；精通/熟悉 MySQL 复制，熟悉 MySQL Cluster；熟悉 MySQL 数据库高级特性测试，优化与实践；
- 3、熟悉 NOSQL 如 redis(K/V、文本)、开源分布式存储 hadoop/spark、开源小文件分布式存储 fastdfs,tfs；
- 4、熟悉机房分布设计、了解优质的 BGP 机房资源分布，能够根据业务需要设计机房间的数据分布、容灾备份、请求来源分配等；
- 5、精通 linux 下常用的 nginx、tomcat、squid、varnish、lvs 等的使用与调优配置，精通网络常用技术以及产品，如负载均衡技术、CDN(webCache、p2pCache 等)、DNS 技术(bindDNS)、虚拟化技术(VMware, Xen, KVM 等)；
- 6、具备一定开发能力，能利用 python/perl/php/java 或其它语言，编写系统运维需要的程序，构建运维和监控软件者优先；
- 7、对网络协议分析有深入理解，并熟练掌握网络协议解析方法，熟悉各类网络产品（交换机、路由器、防火墙等）的配置和管理，有网络安全时间的紧急处置经验和能力，熟悉各类网络安全产品体系；
- 8、面向对象编程、UML 画图、设计模式、代码重构熟悉；
- 9、熟悉常用 ORM 工具，MVC,XMI, JQuery，SQL 以及性能优化，FrameWork 一些深入的知识，熟悉常用语言。熟悉 MySQL，性能调优熟练，备份、负载均衡、集群、容灾熟练；
- 10、有大型电商类架构经验优先；
- 11、211 重点大学毕业生者优先。

## 2. Application Architect - Enterprise Marketing Management\_job id 55925BR\_band 7-8\_any city\_post date 11.24

#### Job Description

##### Application Architect - Enterprise Marketing Management

##### Job Description

Design and create major aspects of the architecture of an application for marketing business area, particularly Enterprise Marketing Management, including user interface, middle-ware, and infrastructure,  
Provide technical leadership to the applications development team,  
Provide design and code reviews,  
Ensure that uniform enterprise wide application design standards are maintained,  
Collaborate with other stakeholders to ensure architecture is aligned with business requirements and strategy,  
Evaluate applications development needs and apply technical principles and concepts to develop business solutions.  
Analyze procedures and data to develop logical solutions to complex applications programming problems,  
Recommend, design, and develop complex applications and supporting hardware and software,  
Perform complex application analysis design and development duties,  
Evaluate, test, implement, and support new operating systems and hardware,  
Evaluate application development practices and create development standards, policies, and procedures.

##### Required Technical and Professional Expertise

Candidates must have advanced knowledge and skills of:

Principles and practices of application testing, analysis, and security administration,  
Methods and techniques used to design, develop, test, and implement applications,  
Methods and techniques of evaluating business requirements and developing information systems solutions,  
Principles and practices of programming languages and operating systems,

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Project management and reporting,  
Methods and techniques of developing complex application technical manuals and documentation.  
Preferred Technical and Professional Experience  
Enterprise Marketing Management or similar application platforms

**Preferred Education**

Bachelor's Degree, Master and above degree would be a plus.

Required Technical and Professional Expertise

Required Technical and Professional Expertise

Candidates must have advanced knowledge and skills of:

Principles and practices of application testing, analysis, and security administration,  
Methods and techniques used to design, develop, test, and implement applications,  
Methods and techniques of evaluating business requirements and developing information systems solutions,  
Principles and practices of programming languages and operating systems,  
Project management and reporting,  
Methods and techniques of developing complex application technical manuals and documentation.  
Preferred Technical and Professional Experience  
Enterprise Marketing Management or similar application platforms

Preferred Technical and Professional Experience

应用架构师 - 企业营销管理 (Application Architect - Enterprise Marketing Management)

熟悉企业营销业务领域的应用平台和应用架构；

在营销应用架构设计方面具备 5 年以上的实操或项目经验；

熟练使用应用架构的设计原则，完成针对特定营销业务的应用设计，包括基础架构、中间件和用户界面等；

**3. Application Architect\_job id 72400BR\_band 7\_any city\_post date 11.22**

Job Description

1. More than 5 years experience in SAP architect/Abap

\*\*\*\*\*咨询顾问\*\*\*\*\*

**4. Package Solution Consultant-Oracle.Order to Cash\_job id 73574BR/72414BR\_band 7-8\_北京/上海/深圳/大连/成都\_post date 12.2**

Job Description

Job Responsibilities

- Perform full life cycle of Oracle EBS(R11i, R12) Financial/Distribution/Manufacture implementation/rollout project

Job Requirements (skills/experiences)

- Minimum 5 years of proven experience in implementing Oracle EBS Core Financial/Distribution/Manufacture modules  
- Strong analytical and problem solving skills  
- Good team player and good communication skill  
- Good command of English (English Cet 4+)  
- Location:Beijing/Shanghai/Shenzhen/Dalian/ChengDu

**5.Package Solution Consultant-Hyperion\_job id 73599BR/73602BR\_band 7-8/8\_any city\_post date 11.2**

Job Description

- Over 2 years experience on functional consulting of Hyperion

Location: Open

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#### **6. Package Solution Consultant-Oracle.Mobile\_job id 73256BR/72540BR\_band 6-7\_mutiple cities\_post date 11.30**

##### Job Description

##### Job Responsibilities

- Take technical consultant lead role in a Oracle application implementation, including requirement definition, design, development and cutover

##### Required Technical and Professional Expertise

- Bachelor's Degree
- At least 5 years experience in 5 years above Oracle eBS Developing exp, English speaking
- At least 5 years experience in Oracle R12 development
- English: Intermediate

#### **7.Package Solution Consultant: MS Dynamics CRM\_job id 72774BR\_band 7-8\_北京上海大连\_post date 11.24**

##### Job Description

##### Skill:

- Bachelors degree or above.
- 3+ years of experience in Microsoft Dynamics CRM customization
- 5+ years programming experience with .NET and X++.
- Very rich end-to-end project experience with Dynamics CRM, including solutioning, planning and estimation and other phases in full project life cycle
- Strong background in certain industries such as Banking and insurance, retail, auto etc.
- Experience on hot fixes and service packs applied to Dynamics.

##### Language:

- Fluent English or Japanese
- Work Location: Shanghai,Beijing,Dalian

#### **8.Package Solution Consultant-Oracle.Financials\_job id 72576BR/72418BR\_band 7-8\_北京上海深圳大连成都\_post date 11.23**

##### Job Description

##### Job Responsibilities

- Perform full life cycle of Oracle EBS(R11i, R12) Financial/Distribution/Manufacture implementation/rollout project

##### Job Requirements (skills/experiences)

- Minimum 5 years of proven experience in implementing Oracle EBS Core Financial/Distribution/Manufacture modules
- Strong analytical and problem solving skills
- Good team player and good communication skill
- Good command of Japanese
- Location:Beijing/Shanghai/Shenzhen/Dalian/ChengDu

##### Required Technical and Professional Expertise

##### Experience & Education Requirement:

1. Experience in implementation of more than 2 projects, strong skills in project implementation.
2. Ability to independently complete the implementation of GL, FA, AP, AR, COST modules.
3. Experience in large-scale project implementation or promotion, project requirements analysis or system design of enterprise management system is preferred.
4. Good communication skill and team work spirit, strong initiative and able to work under pressure.
5. Acceptance of business travel.
6. Communicate in Japanese fluently.

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## 9.Application Consultant\_job id 73786BR\_band 7-8\_any city\_post date 12.2

### Job Description

JRSS: Application Consultant

Location:BJ

Band level :Band8

JD:

1.3年或以上 JS 开发工作经验，1年以上移动端开发经验，熟悉 HTML5、CSS3 移动端开发技术，有响应式页面开发经验；

2.精通 DIV+CSS 和 W3C 标准，熟练运用 XHTML,CSS，深刻理解手机平台上各主流浏览器之间的兼容性；

3.熟悉 HTML5 特性，了解 HTML5 最新规范，能够熟练运用 HTML5 特性构建移动端的 WebApp；

4.善于使用前段的基本调试工具，熟练手写代码；

熟悉 Javascript/Json/XML/HTML 5.等 Web 前端技术，能与后台开发人员一起编写 Ajax 交互程序；

精通 JavaScript MVC 框架。熟悉 Linux 常用命令。熟悉 nodejs,grunt 脚本代码编写。

6.有前端 JS 性能调优者优先。

### Required Technical and Professional Expertise

More than 3 years mobile experience, focus on HTML5 and front end development

### Eligibility Requirements

At least 8 years experience in Mobile

## 10.Application Consultant\_job id 73576BR\_band 7\_北京\_post date 12.2

### Job Description

The CDL LBS(Software Lab Based Services) team is the bridge between the client and IBM. Its mission is to unlock the value of client's IBM software investment by delivering enhanced technical service offerings and customized solutions that helps client to efficiently accelerate from software purchase to software ROI. LBS offerings mainly focus on Solution Consulting, Joint Development, Knowledge Sharing, and Problem Management to IBM customers.

LBS is setting up COE(Center of Excellence) team for E&U and Asset Intensive Industry service project delivery. This job role will work closely with E&U Solution Lab team and Industry Solution/CoC team to accomplish solution development tasks, solution design and development, solve the technical difficulties encountered in the development process, and support related solution consulting and demonstration, thoroughly understand, document and manage customer requirements and change requests.

Detailed responsibilities include:

- Consulting with the solution leader and customer to design and provide solutions for their concerned areas
- Managing a team of IBM or partner resources to develop and deliver the solution
- Owning the design and technical solution
- Assist solution leader to engage and deliver the solutions and resolving critical technical issues.

### Required Technical and Professional Expertise

- More than 5 years of Java EE related development experience;
- Rich experience in JAVA solid foundation, master Spring, Struts/SpringMVC, Hibernate/JPA and other mainstream architecture technology.
- Familiar with HTML5, JS, Ajax, Bootstrap and AngularJS framework;
- Public/Private Cloud experience is a plus;
- Industry knowledge in E&U and Asset Intensive Industry is a big plus

Soft skills:

- Creative problem solving;

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--Strong communication skill. Willing to do customer facing job;  
--Pressure endurance

#### **11. Application Consultant-Agile\_job id 73093BR\_band 8\_multiple cities\_post date 11.29**

##### Job Description

This role advises their client on application development methodology and tools. They perform as experts on application development for existing or new applications. This role helps guide and teach their clients' project members.

#### **12. Strategy Consultant: Supply Chain Transformation\_job id 72771BR\_band 8-9\_city(北京，上海，深圳，武汉，成都)\_post date 11.28**

1. 5年以上供应链咨询相关工作经验；
2. 擅长供应链战略,运营战略、采购与供应链管理,设计和规划运营优化、转型与体系建设，供应链业务优化及供应链信息化,生产计划与控制,仓库管理,售后备件计划,设备资产管理,集成业务计划,供应链信息系统规划和实施，物流诊断及流程优化,物流管理信息系统咨询及实施,物流网络优化，供应链管理,采购管理,组织变革管理,数据分析与建模预测,工业工程、精益生产,用户体验,人因工效学,人力资源管理，采购与供应链整合的业务实操经验,供应链诊断与优化等部分模块
3. 优秀的沟通能力，适应长期或阶段性出差。

#### **13. Application Consultant-Web Technologies\_job id 72541BR\_band 8\_multiple cities\_post date 11.22**

##### Job Description

This role advises their client on application development methodology and tools. They perform as experts on application development for existing or new applications. This role helps guide and teach their clients' project members.

#### **14. Industry Consultant-INDUSTRY.Banking\_job id 71759BR\_band 8-9\_multiple cities\_post date 11.22**

##### Job Description

##### Industry Consultant

##### Required Technical and Professional Expertise

1. Mature IT Strategic Planning project experience within China banking industry
2. Deep banking industry insights in some of the following areas core banking implementation/financial markets/risk management/investment banking/Securities and operations;
3. Excellent presentation skills and ability to communicate with banking executives

#### **15. Business Sales & Delivery Executive\_71604BR\_band 10-D\_北京\_post date 11.17**

##### Job Description

Executes sales leadership and exhibits proficiency in identifying, qualifying and/or closing large/complex business and IT solution opportunities, as well as mid-market opportunities to General Business clients.

These opportunities lead with high value services such as Application Maintenance Services or Consulting Service offerings, aggregate the sale of all IBM offerings (including all hardware, software and services) around those opportunities.

Demonstrates thorough organizational, business and professional skills and has primary responsibility for the success of bringing the appropriate solution to closure.

Takes direction from the appropriate IBM leaders, as designated in the detailed description, and drives IBM's efforts to become the premier solutions provider.

Assumes additional responsibilities as assigned.

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Requirement:

(1) Environment

Leads the sales process with thorough sales, organizational, business and professional skills.  
Demonstrates thorough business knowledge to understand the business issues that drive clients to implement the IBM business solution.  
Demonstrates thorough knowledge and understanding of the selected business solution, the IBM capabilities that surround this solution and how it can bring value to our client's business issues.  
Demonstrates and maintains strong relationships with the IBM Partners, executive and sales personnel.  
Advises other professionals within the discipline, leveraging previous client experience and knowledge.  
Demonstrates leadership and works effectively within a matrix environment.

(2) Skills

Leads consulting & systems integration project engagement with good sales, organizational, business and professional skills.  
Demonstrates business knowledge to analyze and understand client's business issues.  
Demonstrates thorough knowledge and understanding of the selected industry solutions, plan and execute services project to deliver sustainable client value.  
Advises other professionals within the discipline, leveraging previous client experience and knowledge.  
Demonstrates leadership and works effectively within a matrix environment.

(3) Contribution/Leadership:

Is assigned to clients/opportunities that may be visible or competitive.  
Has thorough understanding of IBM business strategies and offerings and can articulate the value in context of their client's business needs.

Required Technical and Professional Expertise

Bachelor's Degree graduated  
At least 8 years IT industry experiences

**16.Application Consultant-Experience Architecture (ANY)\_job id 42638BR\_band 6-7\_any city\_post date 11.15**

Job Description

Designs the end-to-end solution for development and deployment of highly interactive web and mobile applications.  
Applications designed may run on multiple platforms and may be composed of multiple software packages.  
Possess front end and back end development skills.  
Responsible for performance, availability and scalability of the applications, and maintains the functional interface to the application infrastructure.

**17.Application Consultant\_job id 72766BR\_band 8-9\_any city\_post date 11.24**

Job Description

We are looking for a solution leader to shape and deliver IBM solutions in the Consumer Engagement arena delivered as a cloud service. A successful candidate need to have a strong combination of deep hands on technical skills of consumer engagement products and technologies, business acumen to develop the right business models, and many years of delivery experience implementing consumer engagement solutions. You will be asked to identify industry trends, understand customer requirements, analyze competitive landscape to create Consumer Engagement solutions suitable for the local market leveraging IBM and partner technologies. You will also be part of the delivery team to realize these solutions in our client's environment.

- Presenting IBM's Consumer Engagement Strategy and Industry Point of View to CXO level client executives

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- Leading the design and development work of Consumer Engagement solutions for our clients
- Delivering Consumer Engagement Strategy engagements
- Bid manage or contribute to Consumer Engagement related RFX responses
- Support to close Consumer Engagement business opportunities
- Create and contribute to Retail and Hospitality Industry "Points of View" and Industry positioning.
- Educate internal IBM Partners and Associates on IBM's Consumer Engagement Strategy and capabilities.

Required Technical and Professional Expertise  
Willingness up to 50% of the time through Greater China Region  
Fluent in Chinese and English

Required Technical and Professional Expertise

- Implementing consumer engagement and analytic solutions and demonstrating extensive knowledge of omni-channel marketing solutions and ecosystems and a recognized authority in one or more specific industry solutions (i.e. social engagement, campaign management, membership, CRM)
- Familiar with IBM software or competitive products in this area (i.e. Unica, Adobe Marketing)
- A client facing role demonstrating good presentation skills. Must have the ability to communicate with client management and executives.
- Estimating effort based on a set of business requirements.
- Applying excellent analysis skills and the ability to develop processes and methodologies.

\*\*\*\*\*财务\*\*\*\*\*

**18. 新项目 3-财务流程专员-中文/日语/韩语-大连\_job id 33387BR\_band 3-4-5\_post date 12.2**

Job Description

Coordinate day-to day activities of P2P  
Identify and implement areas for process improvement  
Proactively escalate issues to the TL/Manager that require intervention/clarification from senior leadership  
Ensure all transaction processing is in a timely manner as per SLA  
Ensure process documents are up-to-date  
Ensure compliance with client's policies and procedures  
Ensure timely communication to clients  
Ensure emails / Voice mails or any other communication from the client to be responded promptly  
Provide Internal & External Audit Support  
Contribution to the achievement of all team objectives and deadlines  
Other ad hoc task as required

Required Technical and Professional Expertise  
Commerce graduate with practical experience in AP field  
Fluent Japanese,English or Korean language skill  
Both Mandarin and medium written and oral English skills (in case required)  
Basic accounting knowledge  
Good PC skills  
Analytical skills  
Strong data entry skills

Preferred Technical and Professional Experience

Bilingual of English and Japanese or English and Korean is preferred.  
Experience working within AP environment  
Demonstrated excellence in customer service  
Excellent MS Office skills, especially on Excel & PowerPoint  
SAP experience is preferred

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### 19.Incentive Analyst\_job id 72409BR\_band 6\_北京\_post date 11.29

#### Job Description

#### Job Description:

- The incentive analyst roles is responsible for sales incentive operations activities, ensure incentive measurement and payment accurately and timely validated, analyzed and processed.
- The incentive analyst delivers a range of end-to-end related services to the eligible employees and management, including incentives plan design interpretation, sales incentive measurement and payment analysis and validation, the coordination between the various support functions to process adjustment requests and answer inquiries, business control of the end-to-end incentive processes ensuring compliance with worldwide guidance; Provides business advise, direction and leadership to support organizations on all incentive operations and related issues.

Responsibilities include business analysis and decision support and proficient use of business systems, reporting systems, and small tools, sales execution reporting, measurement analysis, accrual and payment analysis, commissions statement analysis, business controls, and financial analysis.

#### Skills Required:

- 1/ Finance/Accounting or Economy related background
- 2/ Good communication in English oral and writing, also for presentation as well.
- 3/ Support monthly activities, i.e. territory set up, performance tracking and validation and closing matters. 4/ Adhere IBM incentive guidance and liaise all relevant parties on problem solving
- 5/ Passion on job and innovation, positive thinking.
- 6/ 1 -3 years working foreign company experience
- 7/ Target on board date: ASAP
- 8/ Work location will be in Shang Di SW park (nearby CRL office)

### 20. Accounting Analyst (应付账款专员) - 大连\_job id 72898BR\_band 3\_post date 11.25

#### Job Description

- § お客様の要求（作業指導書）に従って、業務品質を確保できる前提として、作業内容を完成する。
  - § 作業遅延を防ぐため、時間（スケジュール）通りに作業内容を完成する。
  - § 時間通りにチーム会議と one-and-ones、skip level レビューに参加する
  - § IBMの規則を守ります。
- 会社（お客様）の機密を漏洩禁止  
毎年の IDP,PBC を参加すること
- § 一人として仕事できるように自分の業務を後任者に移管する。

#### Preferred Technical and Professional Experience

- § 業務要求を満たす日本語能力を持つこと。
- § 状況の判断、トラブルを解決できる能力を持つこと。
- § 要求期限内で仕事を完成できる。
- § チームワーク（チームの成員と協力して行動するための、チーム内の団結）
- § コミュニケーション（ビジネス言語で明らかに自身の考えと見解を表す能力）

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## 21. 045076 Fin & Admin Business Analyst\_job id 72273BR\_band 6\_大连\_post date 11.21

### Job Description

1. As a F&A Business Associate, to coordinates with daily work, including processes routine accounting transactional based work and administrative tasks on a timely manner, to follow the instruction of management team to complete other relevant tasks on timely basis. The associate need to ensure an higher level quality/productivity in day-day performance of the above deliveries compare with Band 1 associate, and contribute to improvement of current process by attending quality project on require basis.
2. Handle work related enquiries with client to resolve problems/disputes via pre-defined channel.
3. Invoice creation and double check based on billing schedule. (100% Accuracy requirement)
4. Issue escalation to supervisor.
5. Daily performance record. Error report and analysis.

流程发展专员-总账（日语）

### 工作职责：

1. 详细了解顾客流程，从顾客方收集和整理与财务相关的数据；
2. 带领团队根据客户需要，在系统里处理总账/固定资产相关业务；
3. 能够专业和熟练的服务应对客户特殊和紧急的事件；
4. 处理日常相关业务，协助提高团队技能，建立健全的风险管理能力；
5. 及时与流程经理及客户沟通流程相关问题，并针对具体问题作出相应改善方案；
6. 带领团队建设专业，积极，团结的 F&A 服务团队；
7. 收集并整理 KPI 数据，带领团队与客户进行定期 review。

### 职位要求：

1. 熟练掌握日语听说读写技能，有留学背景及带队经验优先。
2. 1年以上 GL/FA 流程经验或3年以上财务流程 AP/AR 经验，有 OJT 经验者优先；
3. 良好的分析能力（逻辑推理，分析及语言能力）；
4. 熟练掌握 MS-Office, Excel, Power point；
5. 良好的沟通能力，人际交往能力以及团队合作精神能适应出差 OJT。

### 项目情况：

制造业新项目，9月初入职，入职后有1个月的培训。

培训后考核成绩好的，10月份去客户端 OJT。

## 22. Fin & Admin Business Analyst: Finance & Accounting\_job id 71725BR\_band 7\_大连\_post date 11.15

### Job Description

- This role is for Accounts Payable /Accounts Receivable/General Ledger Accounting Team.
- **AP Responsibility:** Good working knowledge of Accounting concepts, specifically Accounts Payable (AP). Ensure all assigned activities are performed within the set time line as per the KPI. Applying basic tools like MS Excel & MS access for customer engagements
- **AR Responsibility:** Understand Accounting Concepts/ Business to Business (B2B) or Business to Cash (B2C) collections concepts. Understand the collection and disputes management concepts. Manage volume of accounts and short pays, overpayments. Able to work with client to resolve disputes resulting from billing and/or contract issues
- **GL Responsibility:** Perform all year and month end close activities, including the generation of the month and year end financial statements/reports. Perform all journal entry accounting, including recurring entries and the reversal of accrual entries. Perform project, cost, fixed asset, and intercompany accounting. Assist with other tasks on an ad hoc basis within the General Accounting department. Contribute to success of the General Accounting function in meeting all service levels and quality targets

Required Technical and Professional Expertise

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Good language skill in English/Japanese/Korean  
2 year+ accounting experience in BPO industry  
TE/AP/AR/GL experience is must  
Good working knowledge of MS Office – especially MS Excel & Word  
Good relationship-building skills and should be a Team Player

\*\*\*\*\*人力资源\*\*\*\*\*

### 23. HR Service Administrator(Senior) – Japanese\_job id 73595BR\_band 4\_大连\_post date 12.2

#### Job Description

日本 IBM 全资子公司的 HR 事物（处理企业养老金手续与计算，福利厚生相关等）

#### Required Technical and Professional Expertise

- 1.日语口语流利者优先，无日语级别限制
- 2.Office(Word,Excel,PPT)熟练
- 3.诚实，有责任感，有团队精神
- 4.能接受短期日本出差
- 5.应届毕业生符合上述条件者也可

### 24. HR Service Administrator\_job id 73239BR\_band 3\_北京\_post date 11.29

#### Job Description

- End to end management for the separations process in GCG
- Liaise with employees and people manager briefing them on the exit process which would include regular follow-ups.
- Liaise with various Sub-process owners to ensure cases are closed within the stipulated TAT which includes regular follow ups.
- Work on live system for updating resource details
- Maintain and update various trackers meticulously
- Understand the critical of the process and act systematically
- Prepare and maintain all process requirements ready for internal checks and audits

#### Required Technical and Professional Expertise

1. 2-3 years payroll work experience;
2. Familiar with excel;
3. Sensitive to data;
4. Good English skills both in written and oral
5. Patience and detail oriented is a must;
6. Bachelor or above degree with HR payroll background is a plus.

### 25. Payroll HR Service Administrator\_job id 73000BR\_band 3\_北京\_post date 11.29

#### Job Description

1. Validate payroll result to ensure accuracy;
2. Handle payment release via bank & posting to accounting team;
3. Product payroll related data analysis report;
4. Co-work with HR teams on process/policy clarification to ensure delivery smoothly;
5. Support HRP on payment policy explanation and specific queries;
6. Leverage other HR delivery teams to co-work on global project.

#### Required Technical and Professional Expertise

1. More than 1 year payroll work experience;
2. Familiar with excel;

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3. Sensitive to data;
4. Good English skills both in written and oral
5. Patience and detail oriented is a must;
6. Bachelor or above degree with HR payroll background is a plus.

**26. HR Service Administrator-Japanese(高级人事流程专员-日语)\_job id 71236BR\_band 3-4-5\_大连\_post date 11.22**

Job Description

This is an senior level position for HR Operations. The HR process agent meets the job requirements of this role by meeting Service Level Agreements and delivering productivity and cost improvements.

This position reports to the HR Team Leader and would be working closely with the respective HR Process Agent(s) and HR Administrators he/she works with.

- Process HR requirements (monthly, semi-annually, annually, or off-cycle).
- Interface with customers for requests &/or issue resolution (eg. Employees, HR, Banks, Government officers, client, vendor, etc).
- Document monthly HR scorecard, including issue and resolution tracking.
- Acts as First point of escalation for Issue Resolution of HR processes related matters raised by the employees/ counterparts in Japan
- Responsible for Legal Change Management and Document Management.
- Implements internal control measures and conducts regular control self assessments to ensure that processes meet internal control requirements.

Required Technical and Professional Expertise

- Minimum 1 years of work experience in relevant field.
- HRO related work experiences (desirable)
- Excellent Japanese communication skills both in oral and writing
- Ability to deal with highly personal, confidential information
- Customer-oriented – demonstrates a positive attitude towards customer service
- Familiar with MS Office applications in Japanese (Excel and Word Power Point and Access are desirable)

**27. HR Service Administrator\_job id 71922BR\_band 3-4\_大连\_post date 11.17**

Job Description

This is an senior level position for HR Operations. The HR process agent meets the job requirements of this role by meeting Service Level Agreements and delivering productivity and cost improvements.

This position reports to the HR Team Leader and would be working closely with the respective HR Process Agent(s) and HR Administrators he/she works with.

- Process HR requirements (monthly, semi-annually, annually, or off-cycle).
- Interface with customers for requests &/or issue resolution (eg. Employees, HR, Banks, Government officers, client, vendor, etc).
- Document monthly HR scorecard, including issue and resolution tracking.
- Acts as First point of escalation for Issue Resolution of HR processes related matters raised by the employees/ counterparts in Japan
- Responsible for Legal Change Management and Document Management.
- Implements internal control measures and conducts regular control self assessments to ensure that processes meet internal control requirements.

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#### Required Technical and Professional Expertise

- Minimum 1 years of work experience in relevant field.
- HRO related work experiences (desirable)
- Excellent Japanese communication skills both in oral and writing
- Ability to deal with highly personal, confidential information
- Customer-oriented – demonstrates a positive attitude towards customer service
- Familiar with MS Office applications in Japanese (Excel and Word Power Point and Access are desirable)

\*\*\*\*\*IT 专家\*\*\*\*\*

#### **28. Japan AIX L1Support Engineer\_job id 73411BR\_band 6-7\_上海\_11.30**

##### Job Description

This position is to work as a L1 (Back-End) Support engineer on AIX for Japan clients.(Remote Support model)

Engineers in this role are expected to:

- Work directly with customers or other L1 engineers to investigate the root cause of issue discovered and provide customer with solution accordingly.
- Document problem determination actions and plans in service records.
- Debug reported AIX problems down to line of code.
- Collaborate with other support organizations.
- Communicate solutions or plans to customer or F/E as appropriate.

##### Required Skills

- Bachelor's Degree in Engineering.
- Strong knowledge of Unix / Linux Internals, AIX knowledge is a plus.
- Strong analytical, problem solving skills.
- Ability to handle large customer critical situations.
- Strong Communication skills, Chinese and Japanese(verbal and written). Expertise of English is a plus.
- At least 3 years of software development or service experience in AIX/Unix/Linux environment, previous AIX support or AIX system architecting experiences are preferred.
- Knowledge of AIX/Unix/Linux system management, kernel, networking, Cluster, or I/O stack are must.
- Strong C and Shell development experiences are a plus.

#### **29.Mainframe I/T Specialist\_job id 73424BR\_band 7\_上海\_post date\_11.30**

##### Job Description

Job Description:

- 1.Support system integration service delivery for banking customer in east China.
- 2.Support system administration for mainframe system.

Skill requirement:

- 1.z/OS, DB2, CICS, System Automation and Omegamon implementation skill

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2.z/OS, DB2, CICS, System Automation and Omegamon system administration skill

3.Problem determination skill

4.3+ year experience in mainframe related work

#### Job Description

Monitor z/OS/DB2/CICS/MQ performance.

z/OS/DB2/CICS/MQ health check.

Give z/OS/DB2/CICS/MQ optimization advice.

Knowledge transfer.

Support z/OS/DB2/CICS/MQ change.

Review technical document about z/OS/DB2/CICS/MQ.

Other task about z/OS/DB2/CICS/MQ maintain.

On-site support for at least 4 years.

#### Required Skills

1. Be Familiar with z/OS/DB2/CICS/MQ, Know how to monitor z/OS/DB2/CICS/MQ KPI and optimize performance.
2. Know how to resolve normal fault and open PMR to get lab's supporting.
3. Answer the customer's question about z/OS/DB2/CICS/MQ.
4. Have knowledge of z/OS/DB2/CICS/MQ is preferable.
5. Good communication skill.
6. Good teamwork spirit.
7. Good ownership and accept the night shift and OT.
8. Have more experience in Banking industry. Be Familiar with Big5 bank's maintain process

### 30. Storage Administrator-Shenzhen-存储管理员\_job id 44427BR\_深圳\_band 6-7\_post date11.29

#### Job Description

##### **Job Roles and Responsibilities**

- Basic platform skill,such as Windows,AIX,Linux
- Basic script skill, such as K shell/Bash shell/Windows bat
- Basic network skill
  
- TSM server management such as TSM server installation,configuration.
- TDP for database/mail management.
- TSM issue troubleshooting
  
- Familiar with SAN basic skill, such as RAID design.
- Familiar with Brocade SAN switches management
- Familiar with SAN Storage management (Include IBM V7000/SVC/XIV/DS5000)
  
- Meet requirements of the on-call roster as assigned, being available to respond in time to meet the minimum criteria laid down for Severity 1 & 2 problems within the customer's Service Level Agreements.
  
- Solve problems when happened and provide management report
- Able to work on flexible hours and responsible for 24x7 oncall/standby

### **Job Requirements & Qualification (skills/experiences)**

#### **Technical Skills:**

- Strong skills and at least 3 years experience in TSM related configuration and support(Level3/4)
- Capable to upgrade and maintain backup solutions, install and manage TSM solutions, knowledge of disaster recovery process and implementation(Level3/4)
- Knowledge with disk management in AIX/LINUX/WINDOWS server(Level 3/4)
- Knowledge with Netbackup 6.5/7.5 (opinion)
- Understand Enterprise Operations Process, ITIL
- Strong trouble shooting skill (Level3/4)
- Preferably have comprehensive knowledge of BCRS/DR concept, solutions and methodology.
- Certification of hardware and software in IBM/HP/EMC/HDS/Brocade/Microsoft will be a plus.

#### **Non-Technical Skills:**

- Excellent interpersonal skills, written and verbal communications skills in English
- Self-motivated and able to work independently
- Must have excellent team working skills.

#### **Required:**

- Bachelor's Degree
- At least 3 years experience as Storage Admin/Support role
- English/Cantonese Fluent

### **31. Database Administrator - Physical DBA-Sybase-数据库管理员\_job id 44434BR\_band 6-7\_深圳\_post date 11.29**

#### Job Description

##### Job Responsibilities

This job role will have expertise in one or more server technologies, including different hardware architectures and operating systems, besides Technical Support and Review of **Sybase** and **Windows Server/VMware/SAP environments** including installation, maintenance, customization, problem determination, and additional support services as defined by the customers' specific requirements.

##### **Day-to-day responsibility**

Ensure consistent delivery of quality output utilizing IBM's processes and procedures  
Implement assigned changes following specific documentation  
Perform security related tasks against specific documentation  
Problem determination and resolution within agreed SLA  
Maintain a thorough understanding of the systems and client supported  
Perform Daily system checks against specific documentation  
Manage and resolve problems assigned by help desk or operations  
Maintain Information repository and documents  
Maintain after hours on call support for the IBM account  
Other activities as directed by the leader or manager

##### Job Requirements (skills/experiences)

At least 2 years related IT working experience under Windows server or VMware based environment. Expert in Sybase server management, Sybase DB experience.

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At least 5 years experience in Sybase database administration

- 1.DB backup and recovery - Sybase server. Sybase server data replication. DB creation and build. DB performance. Patch installation. Requires the ability to absorb professional knowledge quickly and develop skills
2. Database capacity planning & performance, backup and recovery, problem determination and fix, change assessment and implementation
3. Defined customer change and problem management process
4. Perform database space management and monitoring
5. Implement requirements for database backup and recovery requirements.
6. Perform database reorganizations, statistics and other applicable utilities to ensure proper Database function and performance.
7. Database performance tuning.
8. Perform problem determination and resolution.
9. Create and maintain database structures.
10. Migrate and install new/changed database objects to the database environment.
11. Assist in migration and/or load of application data into the database environment.
12. Maintain and implement database security changes based on customer requirements.
13. Define, plan, develop and test database server backup and recovery based on
14. Perform database server tuning

**Below skills/experiences are plus.**

Experience in one or more flavors of Windows/VMware/SAP

Experience in Data Management on Oracle, Sybase etc

Experience in supporting a large enterprise client in a process driven environment

**Other Information**

- Able to write shell scripts and Sybase/SQL

Non Technical requirements:

1. Good in English/Cantonese (both written and spoken).
2. Able to solve technical issues.
3. Sense of urgency, customer-oriented
4. Willing to work on different shifts if required
5. Accept 24x7 on-call.

**32. Application Developer\_job id 72582BR\_band 7\_any city\_post date 11.23**

Job Description

MUST Skill

Developer: 3-8 years ABAP development experience

Nice-to-have Skill

- 1) CRM Development( Version7 EHP4)
- 2) IS-U
- 3) ABAP Object
- 4) WebDynpro for ABAP
- 5) BSP
- 6) IBM QAC experience

**33. Middleware Administrator 中间件管理员\_job id 72534BR/72544BR\_band 4-5/7\_深圳\_post date 11.22**

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#### Job Description

As the middleware Infrastructure Specialist, you will be responsible for the provision of BAU and project services .The responsibilities include but not limited to:

- Work with the talented and dedicated team focusing on quality service delivery and problem determination for maintaining the availability and high performance.
- Apply knowledge in maintaining the technical environment stable and up-to-date.
- Show case the end-to-end client management skills, playing a key role in the ongoing success, growth and improvement of the services.
- Adheres to IBM's Business Conduct Guidelines
- Monitors and actions all problem records assigned within contractual service level agreements & terms and conditions
- Responsible for ensuring/maintaining the technical integrity of the Middleware environment
- Liaise with dependent areas for changes impacting the Middleware environment.
- Review and maintain Middleware product Standards to ensure currency.
- Responsible for organising communication of all changes to appropriate parties.
- Performs systematic problem determination.
- Creates & maintains account technical procedure documentation.
- Escalates customer satisfaction problems, if necessary.
- Responsible for ensuring all time recording data is accurate, complete & up to date for own activities
- Complies with documented key Operations Management practices and procedures specifically for Problem, Change, Call Management and Request For Service, Alert and Critical Situation Management processes.
- Responsible for personal development to meet business requirements.
- Assist in daily audit of Logs for any abnormal events.
- Manage privileged userids and groups.
- Provide after-hours and on call support.
- Perform security compliance tasks.
- Assume additional responsibilities as assigned.

#### Required Expertise

- English fluent in speaking, reading and writing.
- Solid hands on experience in AIX, zLinux or Windows;
- Deep knowledge of tools used for problem diagnosis for middleware products;
- Ability to script using Shell scripting;

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- Ability to tune middleware products for performance optimization;
- Excellent trouble shooting and problem diagnosis skills;
- Understand J2EE Application Server concepts;
- Be customer-orientated while maintaining focus on the overall delivery of service;
- Accountable for own results and the impact of these results on the team;
- Able to work on flexible hours /in shift;
- Good communication skill and be good team player.

Preferred Expertise

ITIL/ Websphere Application Server/ MQ/ Weblogic certificated is preferred.

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#### **34. Database Administrator 数据库管理员\_job id 71883BR\_band 7-8\_北京\_post date 11.17**

##### Job Description

System Database Administrator:

Role and Responsibilities:

Database Administration – Software  
Database Administration – Database Creation/Build  
Database Administration – Security  
Database Capacity Planning & Performance  
Database Backup and Recovery  
DB Problem Determination and Fix  
Database Change Assessment and Implementation  
Database Account Management

Required Technical and Professional Expertise

Job Requirements:

Proficient in both written and verbal English language  
Sense of process and compliance  
Negotiation for problem resolving  
Ability to drive technical issues to solution  
Sense of urgency, customer focus  
Ability to work within large team structure, take business direction from team lead  
Must be available to work 1st, 2nd, or 3rd shift schedule according to workload requirements  
Participate in on-call 24x7 rotation  
Must carry a cell phone or pager  
Follow defined customer change and problem management process  
Must be able to participate in formal project structure

Preferred Technical and Professional Experience

5 years of working experience in DB2/Oracle DBA is highly preferred  
Client facing experience is a plus

#### **35. Application Developer-Experience Engineering.Front End\_job id 42671BR\_band 6-7\_multiple cities\_post date 11.15**

##### Job Description

We think bigger than an agency and more creatively than a consultancy with the power to integrate the whole system. We are IBM Interactive Experience, 2014 Advertising Age's largest digital agency network in the world. We are a next generation services company dedicated to creating transformative ideas that get our clients to the future first.

The Responsive Front-End Developer is an Open Standards Developer; who will be working in the confluence of marketing and product development on experiences that span physical and digital space. Candidates should have a strong technical foundation, but also a willingness to wear multiple hats, and a strong, sustainable drive to bring constant improvement and deliver high-quality, integrated software.

This position requires both a mastery of the hands-on aspects of web interface engineering, as well as an ability to design solid front-end architectures that integrate with other systems and technologies, & the ability to communicate these solutions to other members of the team both verbally & in written documentation.

Day-to-day responsibilities include leading the design of client side engineering solutions; the hand coding of web-based applications, web pages, emails, and web-based mobile experiences; integrating your code with other technologies (Flash, Web Services, client back-end systems, content management systems, etc); optimizing performance of front-end applications; and working with visual designers, interaction designers and software engineers. Must be able to emulate existing html schemes and create new ones that will integrate well with existing HTML. Strong XHTML, CSS, JavaScript, DHTML.

The Sr Responsive Developers should have:

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- A curiosity and excitement for new web technologies / techniques.
  - A strong passion for the front end as a mix of art and science.
  - Extensive experience in hand coding, no WYSIWYG coding.
  - The ability to write standards compliant XHTML & CSS with thought given to accessibility and SEO.
  - Solid understanding of cross-browser/platform issues and code solutions.
  - Practical understanding of HTML5 and CSS3.
  - Experience using JS Frameworks (jQuery, MooTools, YUI, etc...).
  - Writing well-formed, unobtrusive JS with scalability and extensibility in mind.
  - Knowledge/ experience with front-end performance optimization (YSLOW standards).
  - Experience working with AJAX and services/ API's to serve up dynamic and data-heavy content
  - Experience working with iOS and Android
- 
- Experience with server-side scripting (PHP, .Net, Java, etc...).
  - Excellent debugging and problem solving skills (use of Firebug plug-in, Charles Web Proxy).
  - Experience with source control (SVN, GitHub, or Mercurial).
  - Excellent time management, problem solving, teamwork, and communication skills.
  - Ability to follow technical specifications and production processes.

#### Required

- High school diploma
- At least 4 years experience developing responsive front-end in a waterfall or agile engagement
- At least 4 years Experience working with AJAX and services/ API's to serve up dynamic and data-heavy content.
- At least 4 years Experience / familiarity with integrating major 3rd party APIs (Facebook Open Graph, Twitter, Google Maps, YouTube, Open Social, etc...).
- At least 4 years Agency experience/ working with visual & UX designers
- At least 4 years experience in hand coding, no WYSIWYG coding
- At least 4 years Experience working within MVC frameworks
- At least 4 years Experience / familiarity with one of the following: Drupal, Joomla, Symfony, WordPress (or similar)
- Knowledge of product and package selection methods.
- Ability to understand critical issues and bring appropriate resolution to cross-industry, complex issues
- English: Fluent

#### 36. DBA: Oracle or DB2 苏州数据库管理员\_job id 71736BR\_band 6-7\_post date 11.15

##### Job Description

System Database Administrator: DB2 LUW - DB2 数据库管理员

Role and Responsibilities:

Database Administration – Software

Database Administration – Database Creation/Build

Database Administration – Security

Database Capacity Planning & Performance

Database Backup and Recovery

DB Problem Determination and Fix

Database Change Assessment and Implementation

Database Account Management

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Working hours: 24\*7 rotation (三班倒)

Working location: 苏州工业园区 2.5 产业园 C1

Required Technical and Professional Expertise

职位要求：

1. 可接受倒班工作制；
2. 有数据库管理员经验；
3. 英语可作为工作语言。

Job Requirements:

Proficient in both written and verbal English language

Sense of process and compliance

Negotiation for problem resolving

Ability to drive technical issues to solution

Sense of urgency, customer focus

Ability to work within large team structure, take business direction from team lead

Must be available to work 1st, 2nd, or 3rd shift schedule according to workload requirements

Participate in on-call 24x7 rotation

Must carry a cell phone or pager

Follow defined customer change and problem management process

Must be able to participate in formal project structure

Preferred Technical and Professional Experience

5 years of working experience in DB2/Oracle DBA is highly preferred

Client facing experience is a plus

\*\*\*\*\*市场和沟通\*\*\*\*\*

### 37. Marketing Specialist\_job id 70009BR\_band 6\_北京\_post date 11.24

Job Description

2017 Marketing Campus Hire

**Requirement:**

- 1) Graduate in 2017
- 2) Bachelor or above degree, major in marketing or related, 985/211 is preferred
- 3) Good communications skill
- 4) team player, quick learner
- 5) Passionate to be a professional Marketer
- 6) Fluent English both in written and oral
- 7) Experience of internship in marketing position is a plus

### 38. Recruitment Branding & Innovative Channel Strategist\_job id 62737BR\_band 8\_北京\_post date 11.18

Job Description

• **Description:**

Be responsible for defining and executing Branding strategies in IBM Great China, enhancing the branding awareness and attractiveness to potential candidate group and internal employee engagement, hence to support the business growth through long-term talent pipeline.

**Duties & Responsibilities:**

- Develop overall EVP strategy and annual EVP plan based on the understanding of business strategy

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- Leverage company internal resources including marketing & communications and global HR teams to create synergy in various activities / channels to boost the internal employee engagement and IBM branding awareness to external market
- Carry out annual plan on time within budget
- Work with global team to implement global initiatives in local market
- Leverage social media and all new methods / channels for employer branding
- Providing the market intelligence research and analysis of talent market to reach branding strategy goals
  
- **Requirements:**
- Bachelor degree or above
- At least 8 years working experience with 5 years of experience in related with marketing communication/EVP project management in a multi-international company
- Familiar with talent market, good at market intelligence research, have a good business insight
- Result-driven and self-initiator
- Well-organized and details-focused
- Influencing / strong communication skills, multi-tasking skills and project management experience
- Familiar with the applications and tools of social media like WeChat, LinkedIn, etc.
- Good command of Chinese and English and presentation skills
- Expert in Microsoft Office: Word, Powerpoint, Excel
- Graphic design experience is a plus

\*\*\*\*\*项目管理\*\*\*\*\*

### 39. Project Manager: Agile Development\_job id 46678BR\_band 8-9\_any city\_11.28

#### Job Description

- Experience within Agile Development environments
- Technical application support experience is required ( for 7\*24 hours service)
- Experience in Change management, Incident management & problem management
- Experience in Software Configuration management and automated software deployment
- Experience with scheduling utilities
- Experience with tools such as Jenkins+, Git/hub, Stash, Netezza, Cognos, Cloud
- High passion on Project management work
- Excellent English communication skills

#### Capable of

- Prioritize issues raised and resolve according to SLAs
- Coordinate escalation and resolution of major service issues.
- Report promptly to management and business partners regarding critical outages until resolution including regular status reports to management on application status and other metrics.
- Allocate resources to resolve problems/incidents.
- Develop relations with business community and the out sourced service providers.
- Discuss all production support aspects with application development management.
- Provide technical support for production cycles jobs and troubleshoots issues.
- Arrange, assign, adjust and monitor shifts to have appropriate coverage.
- Interact with infrastructure, release management, change management, QA, DBA and application teams.
- Manage off-shore, outsourced vendor to an SLA and execution of critical situations.
- Supervises daily activities for production control and computer personnel to ensure timely and effective
- Reporting, tracking, follow-up

推荐职位：请发 job id 和简历到 xukeju@cn.ibm.com, (搜索 13312996300，微信昵称 Cookie)

- Communication of problems with the user community
- release/deployment
- operational readiness
- capacity/availability management
- application monitoring
- service analytics and reporting activities.
- Oversee and coordinate technical support for end-user training, production testing and equipment modifications.

\*\*\*\*\*销售\*\*\*\*\*

#### 40. TSS sales\_job id 71576BR\_band 9\_北京\_post date 11.24

##### Job Description

Leads team on Large Complex Projects or programs.

- Works with the client to identify and translates customer requirements into formal agreements and plans to culminate in customer acceptance or results, or have acceptance in the targeted market, while meeting business objectives.
- Responsible for performance, cost, scope, schedule, quality, and appropriate business measurements for their project, according to their project charter. In applicable areas of the business, overall responsibility for revenue and profit objectives of the project.
- Has extensive professional knowledge of market segment / industry / technology / discipline trends. Recognized for business acumen by the customer set supported.
- Formulates partnerships between customer, suppliers, and IBM staff to address business windows of opportunity for the IBM corporation.
- Creates cross functional teams for the management of a complex project environment with an emphasis on quality, productivity, and consistency.
- Global knowledge sharing and management is key to IBM's success. Individuals will be responsible for the creation, harvesting, protection, and reuse of IBM's intellectual capital. Individuals will participate actively in knowledge sharing activities like communities of practice, forums, conferences and/or other knowledge exchanges.

##### Required Technical and Professional Expertise

- Professional mastery related to the application of the Project Management methodology; initiating, planning, executing, controlling, and closing.
- Understands business's resources, priorities, and policies and applies this understanding to project activities.
- Excellent communication to engage as a professional who leads teams at the highest levels, plans and conducts complex negotiations reaching lasting agreements and commitments between IBM, customer and suppliers. Drives negotiation and acceptance of changes within the project.

##### Preferred Technical and Professional Experience

- Clearly communicates team results to all levels of management. Establishes and maintains clear mechanisms to communicate project status and change with the project team and project stakeholders. Must be able to effectively communicate resource needs and project issues with management to negotiate appropriate project resources.

##### Eligibility Requirements

- Understands competition and tactics needed to meet competitive challenges and uses this information to decide when changes to the project are required.

#### 41. MVS Service Sales Specialist (Location: Chengdu/Chongqing)\_job id 69599BR\_band 8\_成都\_post date 11.15

##### Job Description

1. GTS/TSS MVS service sales.
2. Need to cover South West Region - Sichuan/Chongqing/Yunnan/Guizhou/Tibet accounts.
3. Focus on complex and new solution selling, so need industry knowledge & insight skill.

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Required Technical and Professional Expertise

1. More than 8-year local experience.
2. Good at solutions selling, be able to handle large opportunities according to customer's business needs and IBM's value of solutions. Not only follow customer's requirement.
3. Have end to end experience of leading to verify and close complex solution deals.
4. Have passion on IT service selling, strong sales sense and selling skills.

Preferred Technical and Professional Experience

- Strong communication skill between IBM internal, partner and customer.

\*\*\*\*\*软件开发与支持\*\*\*\*\*

**42. Application Developer-C#.NET\_job id 73598BR/72102BR\_band 6-7\_大连\_post date 12.2**

Job Description

\*Rich industry knowledge in healthcare would be prefer but not necessary;\* At least 3 years VB.net experience skill;\* Rich experience in database;\* With good self motivation;\* Strong communication skills; and client relationship management skill;\* Location: DL.

**43. Application Developer-VB.NET\_job id 72588BR\_band 6-7\_大连\_post date 11.23**

Job Description

\*Rich industry knowledge in healthcare would be prefer but not necessary;\* At least 3 years VB.net experience skill;\* Rich experience in database;\* With good self motivation;\* Strong communication skills; and client relationship management skill;\* Location: DL.

\*\*\*\*\*供应链\*\*\*\*\*

**44. Procurement Operations Execution Professional\_job id 73096BR\_band 3-4\_大连\_post date 11.29**

Job Description

Generic position covering, but not limited to, the following procurement positions: buyer, procurement staff support, worldwide procurement staff, etc.

Procures basic goods and services, obtains quotation, develops proposals and/or negotiates contracts of low to moderate value/risk consistent with customer requirements. Responsible for supporting procurement activities within the region or geography. Works under the guidance of IBM's worldwide procurement teams, Interfaces with suppliers on issues that affect supplier operations and IBM strategic supply issues. Implement supply chain initiatives that provide end-to-end integrated opportunities for efficiency. Responsible for establishing, executing and tracking project plans, utilizing fundamental project management techniques, within specific areas of responsibility. On higher risk contracts, may work under the direction of more senior representatives. Communicates/negotiates with supplier and customer counterparts and management.. Assists in the development of business strategies to accomplish business unit objectives. May also participate in procurement activities in support of multiple business units. Monitors industry to maintain awareness of current practices. Performs low to moderate risk/complexity supplier evaluations and selections. Assists in supplier evaluations and selections of a moderately complex nature. Assumes additional responsibilities as assigned.

Required Technical and Professional Expertise

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- 1) Good command in both spoken and written Japanese
- 2) Microsoft Office Suite knowledge is a Must
- 3) Strong communication capabilities with strong ownership & accountability
- 4) Must be a quick learner, good team player and an effective problem-solver, self-motivated; able to work independently,

Preferred Technical and Professional Experience

- Basic knowledge in procurement experienced

#### **45. Procurement Professional (Sourcing Buyer) - Japanese Speaking\_job id 72764BR\_band 4\_成都\_11.25**

Job Description

Source, evaluate and negotiate with suppliers on purchases and contract terms and conditions  
Perform activities such as Request for Quotation, Request for Information, Contracts Management and Supplier Management etc  
Drive and achieve cost saving for sourcing program and purchase opportunity  
Execute sourcing strategy to achieve business results and support client success  
Deploy sourcing council initiatives and programs in day-to-day activities  
Manage and maintain good commercial relationship with suppliers  
Establish and manage good client relationship and satisfaction  
Source, evaluate and negotiate with suppliers on purchases and contract terms and conditions  
Perform activities such as Request for Quotation, Request for Information, Contracts Management and Supplier Management etc  
Drive and achieve cost saving for sourcing program and purchase opportunity  
Execute sourcing strategy to achieve business results and support client success  
Deploy sourcing council initiatives and programs in day-to-day activities  
Manage and maintain good commercial relationship with suppliers  
Establish and manage good client relationship and satisfaction

Required Technical and Professional Expertise

Fluent in spoken and written Japanese language (Business)  
Strong PC Skill in Excel, Powerpoint, Word  
Strong analytical skills and good knowledge of cost analysis  
Strong sense of responsibility and ownership  
Ability to work in a matrix organization and ability to interact globally  
Strong communication skills  
Self-motivated, team player, creative, well organized  
Able to work under pressure and tight schedules

#### **46. Fixed Asset Management Analyst/资产管理-English\_job id 72402BR\_band 5\_深圳\_post date 11.23**

Job Description

- Timely and accurate processing of Fixed Assets subledger transactions in SAP and all related tasks to achieve the agreed business goals
- Ensure the delivery of high quality, customer focused service to the clients and prioritize tasks to choose the most appropriate approach.
- Need to adhere to the control framework in place and recommend improvements to existing procedures and processes and document it
- Ensure task fulfillment to auditable and fulfill audit requirements
- Assumes additional responsibilities as assigned
- This position might be re-assigned from one role to another role according to business needs

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Required Technical and Professional Expertise

- Fluent written and oral English communication skills
- Good knowledge and understanding of accounting theory, transaction and data processing
- Ability to work in multicultural environment and matrix organization
- Ability to manage multiple, concurrent tasks with tight deadlines, work independently, proactively and propose solutions for known issues
- Self motivated, ability to work independently under pressure and manage the pressure properly
- Strong analytical skill, excellent time management and organizational skills
- Client service orientation skills
- Attention to detail

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**47. System Operator - English/Cantonese 广东话系统操作专员\_job id 73593BR/73016BR\_band 5/3-4-5\_深圳\_post date 12.1**

Job Description

职位要求：

- 1.英语听说读写流利或母语为广东话
- 2.2~4 年工作经验或有留学、国外工作经历为佳
- 3.愿意接受倒班制
- 4.责任心强，细心，工作认真，有团队精神
- 5.IT 相关专业或 IT 行业工作经验为佳，英语专业可接受

工作时间：两天白班，两天夜班，休息四天（倒班制）

A Member of a team comprised of permanent and contract staff in a 24 X 7 multitasking operations environment. Efficiently monitor the delivery of services reliant on batch streams by providing first level technical support & setting priorities on service delivery for a broad client base across the AP region.

Duties and Responsibilities :

**Operations**

- Ensure effective batch throughput to prevent any adverse impacts to service levels
- Ensure corrective action taken to provide service availability & functionality.
- Support the practices & procedures of the technical & client accreditation framework

**Systems management & Control**

- Respond to rectify/escalate alerts as per guidelines. Prioritise & use resources to minimise outages.
- All problems fully documented & investigated to the limit of skill & available resources
- Implementation of change requests on advice from support
- All changes assigned to the Batch Team implemented as per change process & instructions
- Research, analyse, record & implement more efficient quality processes within the Command Centre
- Ascertain the impact of production failures to clients
- Maintain documentation to a relevant and usable quality

**Teamwork/Development**

- Contribute to the development of your work practices, skills & capabilities aligned with the objectives of the whole shift
- Provide input to projects, research operational feasibility, participate in project review meetings
- Exhibit initiative to enhance knowledge of self & others through development programs

**Interfaces**

- Making customers & their needs a primary focus of one's actions & decisions
- Developing sustaining productive customer relationships

Required Expertise

At least 2 years of working experience.  
Eye for details.

**48. Systems Administrator: Windows\_job id 39323BR\_band 6-7\_深圳\_post date 11.29**

推荐职位：请发 job id 和简历到 xukeju@cn.ibm.com, (搜索 13312996300，微信昵称 Cookie)

#### Job Description

- Provide Windows Server management services, supporting hardware and software in upgrade/patching, and system performance/capability/capacity management , administer supported backup and storage system.
- Support with the identification of problems related to product/application installation, update, configuration, operations, performance or other aspects of information technology products & services.
- Suggests and/or implements solutions to resolve problems & ensure a high level of customer satisfaction.
- Interfaces with customer for problem resolution.
- Provide the security administration on managed system with implementation & maintenance of the action solutions. And fix every security issues and vulnerabilities once they are found or reported.
- Supports the coordination of the processing environments.

#### Required Expertise

- Strong understanding of Windows 2003, Windows 2008 and VMware ESXi(familiarity for Unix is a plus)
- Good understanding of Windows Active Directory and Windows cluster
- Good understanding of windows infrastructure applications, such as DNS, DHCP, File & print server.
- Good understanding windows security. Experience in server security hardening and security violation remediation is preferred.
- Good understanding of Intel server hardware, IBM xSeries, Compaq/HP hardware

#### Preferred Expertise

Cantonese speaker is highly preferred

49.Systems Management Specialist\_job id 73249BR\_band 4-5\_深圳\_post date 11.29

#### Job Description

##### **Job Responsibilities including but not limited to**

- Distribute software packages to target systems
- PTF action investigation
- Apply PTF to IBM software
- Answer technical questions from customer
- Troubleshooting Incidents
- Updates system documents
- Software reconciliation disk scanning
- Software reconciliation discrepancy analysis
- Generate Monthly reports
- Security management work
- System maintenance work

##### **Job Requirements (skills/experiences)**

Fluent Japanese.

Knowledge or experience in server system management is a good plus.

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#### Required Expertise

3 years of working experience in IT industry

#### Preferred Expertise

1 year of working experience in technical support of Mainframe is highly preferred

### 50. VMware Administrator – Shenzhen\_job id 44431BR\_band 6-7\_深圳\_post date 11.29

#### Job Description

##### Job Responsibilities:

- Create/schedule and implement the testing plan base on the design
  - Act as communication hub to deal with all the parties in the project
  - Perform server consolidation and convention on VMware platform (P2V or V2V)
  - Diagnosis of VMware performance and perform VMware performance tuning
- Responsible for deployment, configuration, maintenance and trouble-shooting customer's VMware Infrastructure
- Provides support and consultation to remote locations or clients in order to identify requirements/issues and provide solution
- Schedules and perform VMware installations, patching and upgrades and maintains them in accordance with established client's SLA and procedures.
- Troubleshoots problems, responds to escalation, actively perform investigation and implement the fix within SLA
- Develops and maintains all operational documentation.
- \* Provide on call support as requested

##### The suitable candidate will have some of the following experience:

###### *Technical skill*

- VMware ESX/ESX 5/6 or ,at least, completed one VMware project implementation(Full cycle).
- **VMware VCP 5.X/6** Certification , VACP certification is a huge advantage.
- Experienced in VMware HA, VMotion configuration, DRS, Virtual server converting tool, server clustering
- Min two years Microsoft 2008 / 2012 server experiences and/or **Linux experiences**.
- server scripting, TCP/IP, Networking and server technologies
- Blade servers, San/NAS Storage
- \* Frequent in English

###### *Soft Skill :*

- \* Good Leadership and team player
- \* Good communication skill
- \* Great passion to learn and quick learner
- \* High feasibility and able to adapt to change quickly

#### Required Expertise

At least 3 years of working experience in VMware

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Preferred Expertise

VMware infrastructure experience is a plus

51. Systems Administrator: Windows/Linux/Solaris-系统管理员\_job id 44432BR/72563BR\_band 6-7/7-8\_深圳\_post date 11.29

Job Description

**Job Roles and Responsibilities**

- New server build
- Server refreshment / migration
- Perform regular security tasks: Patch, Health Check, Vulnerability Scan...etc.
- Handle incident tickets and service requests for Solaris, Linux, Windows servers
- Solve problems when happened and provide management report
- Support customer's high availability and disaster recovery environment if any
- Maintain Information repository and team room documents
- Meet requirements of the on-call roster as assigned, being available to respond in time to meet the minimum criteria laid down for Severity 1 & 2 problems within the customer's Service Level Agreements.
  - Able to work on flexible hours and responsible for 24x7 on-call/standby

**Job Requirements & Qualification (skills/experiences)**

**Technical Skills:**

- At least 5 years experience in server support for one or more platforms (Window, Linux, Unix or Solaris)
- Strong knowledge of managing and maintaining the Operating Systems(one or more platforms)
  - Capable to build a new system according to the Tech specification, upgrade the OS patches, and build the repository as the Operating System requires.
  - Knowledge with High availability and Disaster recovery process and implementation.
- Knowledge of server visualization on the basis of Power or x86 arch.
- Strong problem solving ability with experience of troubleshooting Unix or/and Linux, Windows, or Network. (one or two technology areas)
- Basic understanding of the Enterprise Operations Process, ITIL
- Optionally with experience of developing automation and enterprise infrastructure environment.
- Certification on RHCE/AIX/VCP/VIO/Microsoft/Network will be a plus

**Non-Technical Skills:**

- Good English reading and writing skill is a must and good oral English will be a plus;
- Self-motivated and able to work independently
- Excellent team work

**Required:**

- Bachelor's Degree
- At least 5 years experience as System Administrator role

52. Systems Administrator: UNIX Operating Systems LINUX-系统管理员\_job id 44436BR\_band 6-7\_深圳\_post date 11.29

Job Description

**Job Responsibilities**

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This job role will have expertise in one or more server technologies, including different hardware architectures and operating systems, besides Technical Support and Review of **Linux**, Solaris server systems including installation, maintenance, customization, problem determination, and additional support services as defined by the customers' specific requirements.

Typical examples of the deliverables are building proof-of-concept solutions with server system technology and architecting server solutions to address client requirements.

Work with products or solutions based on any vendor hardware and/or any vendor operating system software.

Apply their technical skills to support the operation and maintenance of vendor products, services, and solutions.

Have responsibility for sizing, troubleshooting, and critical customer situations. The employee guides functional objectives or technologies.

Ensure client's business requirements are successfully met.

Expert of a client account/industry.

Expert knowledge of client environment (technical and process).

Incumbent ensures that the client's operations, hardware, software, application, network systems, and best practices are implemented.

#### **Day-to-day responsibility**

Ensure consistent delivery of quality output utilizing IBM's processes and procedures

Implement assigned changes following specific documentation

Perform security related tasks against specific documentation

Problem determination and resolution within agreed SLA

Maintain a thorough understanding of the systems and client supported

Perform Daily system checks against specific documentation

Manage and resolve problems assigned by help desk or operations

Maintain Information repository and team room documents

Maintain after hours on call support for the IBM account

Other activities as directed by the leader or manager

#### **Job Requirements (skills/experiences)**

At least 6 years related IT working experience under Linux-based environment.

#### **Experience:**

Expert in two or more flavors of Linux ( RHEL 6/5/4, SLES 11 and etc)

Expert in one or more flavors of High availability ( HACMP , etc)

Expert in GPFS cluster and Sun Grid.

Experience in SAN storage.

Experience in supporting a large enterprise client in a process driven environment

Experience in one or more flavors of Unix (Sun Solaris, HP-UX, AIX, etc)

Experience in one or more flavors of Virtualization ( VMware , VIO etc)

Experience with one or more flavors of Tivoli product ( TSM, TEC, etc)

Basic computer literacy including exposure to Office tools

In depth knowledge of Linux Operating System

Overview of Systems Operation (Including Client -Server)

Knowledge of TCP/IP, LDAP, SMTP and Oracle RAC.

Ability to write/debug shell/perl scripts.

#### **Skill:**

Environment:

Professional knowledge related to incumbent's function/business unit and its processes.

Communication/Negotiation:

Advise other professionals. Effectively utilize group dynamics. Negotiate to define approaches and goals.

Ability to quickly assimilate technical and non-technical information.

Must have excellent team working skills.

Fluency in English is mandatory, both verbal and written.

Problem Solving:

Recognize complex problems related to functional objectives. Analyze situations and implement solutions, or develop new system elements, procedures or processes. Creativity and judgment applied to developmental work on different projects within the business environment.

Demonstrated ownership and positive attitude (Can do mentality).

Contribution/Leadership:

Provides ongoing technical /operational guidance to lead professional work teams, conducts special projects, or manages department(s) (national or international). Understand department/ functional mission and vision. Defines and decides objectives within specified business concept or project and may have responsibility for tools and assigned resources. Utilizes expertise to directly influence people outside department or function. Sometimes no precedent exists.

Impact on Business/Scope:

Accountable for department results and for activities and/or projects involving multi-functional teams. Regularly participates in overall functional program planning. Activities are subject to business measurements, impact customer satisfaction, and impact project costs or expenses.

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#### *Qualifications (Education/Major/Certificates)*

- Bachelor degree or above is essential.
- Information Technology; Engineering or Science is preferred.
- RHCE, VCP, ITIL is preferred.
- Essential: IELTS 6 or higher; CET6 or higher

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### 53. Security Delivery Specialist – Japanese\_job id 73013BR\_band 4-5\_深圳\_post date 11.29\_JIAN FEI CHEN

#### Job Description

Regulatory compliance requires regular activities to document adherence to ITCS104 requirements. This includes registration, revalidation.

- Perform user ID registration and resource authorization in various platform and groupware,
- Perform user ID revalidation process, such as employment revalidation, continuous business need,
- perform privileged access revalidation
- Helpdesk

#### Required Technical and Professional Expertise

- Basic knowledge in IT Security
- Fluent Japanese
- Eye for details
- Intermediate English

#### Preferred Technical and Professional Experience

1 year of working experience in IT industry is highly preferred.

### 54. Service Coordinator: Major Incident Manager\_job id 72889BR\_band 6-7\_深圳\_post date 11.24\_LI YAN YANG

#### Job Description

##### **POSITION CONCEPT**

The Applications & Infrastructure Major Incident Manager ("MIM") is a key member of the Major Incident Management Team ("MIM Team"), providing positive leadership and direction to the applications and infrastructure support groups involved with restoration of Production Services following the occurrence of Major Incidents ("MIs"). The MIM takes a lead role in ensuring that high impact, complex problems affecting in-scope applications and infrastructure are driven to restoration in an efficient and effective manner.

· The MIM Team provides 24x7 on call support for major incidents by roster.

##### **DUTIES AND RESPONSIBILITIES**

###### **Incident management:**

- Manages service restoration for major incidents affecting the production infrastructure environment. Leads the restoration chat to ensure focus and intervenes or escalates (to Support Team Leads, Managers, SMEs, SOM, SD Executive) if the discussion stalls or escalates.
- Sends required Executive Alerts (EA) and SMS for all major incidents in accordance with the process
- Tracking open incidents and identifying any incident that requires increased focus to meet committed service levels (e.g., this may include hosting incident meetings as required, one on one mentoring, escalation, etc.)
- Acting as a point of escalation for day-to-day incident issues and escalating the Incident Owner Groups as required to bring the resolution of the incidents back on schedule
- Communicating inefficiencies and deficiencies related to the process to the process owner
- Assisting in reassignment of misdirected incidents
- Assisting, if required with correcting invalid incident Priority
- Ensuring the quality of the incident information, as requested
- Identifying areas for improvement using key measurements

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#### Change Management:

- Building and maintaining the Consolidated Change Schedule
- Conducting change meeting(s), where affected parties are notified that changes are scheduled, approved, rejected, etc.
- Document final approval or rejection of a change that requires CAB (Change Advisory Board, or Change Approval Board) approval
- Communicating changes that have been identified as having pervasive impacts to the Change Controller and other Change Coordinators in their Geography / Region
- Reviewing failed and canceled changes to identify the cause for the failure or cancellation to ensure that no outstanding issues exist that require additional attention and ensuring that those issues are resolved/addressed by the appropriate individuals or raise a problem
- Ensuring the Change Owner documents in the change record, for all Critical and Major changes, all required business and technical assessment information including: where the business and technical assessment documentation/form can be located, the date/time the assessments took place and the attendees who participated in the assessment
- Acting as point of escalation for day-to-day schedule slips as required to bring the change back on schedule
- Monitor that change records are closed within criteria

#### Problem Management:

- Coordinating efforts of Problem Analysts, including suppliers and external teams, to deliver
- timely resolution of Problems
- Ensure that the Problem request meets the Problem criteria
- Monitoring and enforcing correct implementation of Problem Management Process
- Coordinating day-to-day execution of the process
- Verifying the completeness and integrity of information collected to conduct daily operations
- Assisting in the auditing of the process for compliance with documented procedures
- Tracking open Problems and identifying Problems that require increased focus to meet committed service levels
- Hosting Problem meetings as required
- Providing one-on-one mentoring
- Reviewing formal RCAs for process compliance

#### The MIM must be / have:

- Analytical, decisive and self motivated.
- Very strong written and verbal English language communication skills.
- The ability to understand technical concepts relating to end to end management of applications and their operating environments.
- Strong team skills.
- Maturity, confidence and assertiveness.
- Strong negotiation skills.
- Technical Support experience in the following disciplines an advantage: Networking, Server, Domino, Web Hosting.
- Service Management / Service Operations Management experience in the Incident, Problem, Change disciplines an advantage. Basic knowledge required.

#### Required Expertise

- Analytical, decisive and self motivated.
- Very strong written and verbal English language communication skills.
- The ability to understand technical concepts relating to end to end management of applications and their operating environments.

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- Comprehensive understanding of BU organization structures, including a comprehensive understanding of the systems management disciplines, functions, responsibilities and products/tools used within different BUs.

#### Preferred Expertise

- Strong team skills.
- Maturity, confidence and assertiveness.
- Strong negotiation skills.
- Technical Support experience in the following disciplines an advantage: Networking, Server, Domino, Web Hosting.
- Service Management / Service Operations Management experience in the Incident, Problem, Change disciplines an advantage. Basic knowledge required.
- ITIL knowledge / certification an advantage.
- The ability to cope with night shift is critical.

55. Systems Management Specialist: Mainframe/Storage\_job id 72407BR\_band 7\_深圳\_post date 11.23\_JING JING SUN

#### Job Description

##### **Job Responsibilities including but not limited to**

- Distribute software packages to target systems
- PTF action investigation
- Apply PTF to IBM software
- Answer technical questions from customer
- Troubleshooting Incidents
- Updates system documents
- Software reconciliation disk scanning
- Software reconciliation discrepancy analysis
- Generate Monthly reports
- Security management work
- System maintenance work

##### **Job Requirements (skills/experiences)**

Fluent Japanese.

Knowledge or experience in server system management is a good plus.

#### Required Expertise

3 years of working experience in IT industry

#### Preferred Expertise

1 year of working experience in technical support of Mainframe is highly preferred

56. Systems Management Administrator\_job id 72082BR\_band 5\_深圳\_post date 11.17\_LI BEN HE

推荐职位：请发 job id 和简历到 xukeju@cn.ibm.com, (搜索 13312996300，微信昵称 Cookie)

#### Job Description

Server Management unit provides support for the base operating system on servers by implementing standard OS parameter configuration and version levels. These services include providing support of the Operating System configuration and associated file systems, log files, processes, problem determination, problem resolution, software, utilities, and security healthcheck. Standard problem & change control processes are followed.

This position will need to be adept at monitoring the ongoing operation of the servers and providing utilization reports to identify problems.

This position needs fluent Japanese to communicate with customer and meet their requirements.

#### Required Expertise

Requirements :

Level 1 and above of Japanese Language Proficiency Test (JLPT) or 600 points above of J-TEST; Fluent business speaking and writing of Japanese.

3-5+ years working experience as System Administrator / System Technical Support.

Versed in Windows 2003/2008 server, setup AD, DHCP, DNS, and other services, proficient in the operating system troubleshooting, optimization, and strong problem analysis ability.

Master VMware ESX installation, configuration, administration, maintenance, familiar with Citrix XenApp and XenDesktop, familiar with Linux OS, can do simple operation.

#### Preferred Expertise

Familiar with IBM System x and BladeCenter server architecture, understand RAID, LUN technical concepts.

Familiar with IBM storage devices, understand storage architecture, understand SAN, NAS, SVC technical and so on.

Understanding Routers, switches, firewalls and other network equipment and architecture, strong knowledge of the network Familiar with Linux OS.

MCITP VCP CCA certifications will be plus.

Good Japanese technical documentation writing skills.

Strong team work spirit and customer care and focus.

#### 57. System Management Specialist\_job id 71599BR\_band 4-5\_深圳\_post date 11.15\_YU ZHANG

#### Job Description

#### Job Description

- Ensure applications' availability and performance. Timely resolve problems, take necessary prevention.
- Deployment of (upgrades for) applications in the production environment and UAT environment.
- In cooperation with development testing of applications, maintaining global contacts to improve speed of problem identification and resolution.
- Improve existing processes and tools, and maintain documentations.
- Identify any opportunities to add value and improve the services delivered
- Be able to provide some constructive ideas to other junior colleagues on some complex problem

#### Job Requirements (skills/experience/language skills)

#### Technical Skills:

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1. 1+ development experience or 1+ years of experience in IT
2. Familiar with linux/Unix
3. Familiar with Java

**Non-Technical Skills:**

1. Fluent Japanese in reading, writing and speaking.
2. Team work and independent problem solving capability
3. Good communication skill and learning attitude.